



FRONT OF HOUSE HEALTH STAFF: WORKING WITH PEOPLE FROM REFUGEE BACKGROUNDS

One Day Workshop

The workshop will focus on the journey and settlement issues for people from refugee and asylum seeking backgrounds. It will also focus on identification, eligibility and access to health services in Victoria and will include information on language services and health literacy.

Content includes:

- Aspects of refugee journeys and settlement issues for people from refugee and asylum seeking backgrounds;
- Eligibility and access to health services in Victoria for people from refugee and asylum seeker backgrounds; and
- Communication skills, language services and health literacy.



Photo: Foundation House

DATE

Thursday, 1 March 2018

TIME

9.30 am - 4.30 pm

Morning Tea, Lunch and Afternoon Tea included

VENUE

Foundation House
4 Gardiner Street, Brunswick

COST

No cost for front of house staff in health service settings.

Suitable for

All staff working in front line reception in public and private health services including dental, optometry and allied health services.

Registration Essential

Visit <http://foundationhouse.org.au/> under 'Learning'