



# Course for Incidental Counsellors

This two-day course provides an approach for working with refugee survivors of torture and trauma in a range of settings. Participants will gain skills and strategies for building relationships with refugee clients, and for handling difficult and distressing situations.

## Content includes:

- the principles of a good working relationship with traumatised clients
- cross-cultural considerations
- basic counselling skills to enhance responsiveness to refugee clients and families
- the emotional responses of workers and implications for practice
- the limits of your work with refugees and when and how to refer to relevant services

## Pre-requisite:

Participants need to have completed the first course in this training series, 'The Refugee Experience' or 'Introduction to working with Refugees'.

## Comments from participants:

*"Was a wonderfully useful and supportive environment for training – Thank you!"*

**SIGN UP FOR PRACTICE SEMINAR SERIES AT SAME TIME TO RECEIVE 10% OFF TOTAL REGISTRATION COST.**

Suitable for people who are currently working with refugees in settlement, youth work, housing, employment, welfare, health, community services, or education.

## Two Day Course

\$319 per person

Light Lunch  
Included

**REGISTRATION  
ESSENTIAL**

## BRUNSWICK

Thursday 19<sup>th</sup> August  
&  
Thursday 26<sup>th</sup> August

9.30am – 4.30pm

Foundation House  
6 Gardiner St, Brunswick

## DANDENONG

Wednesday 3<sup>rd</sup> November  
&  
Wednesday 10<sup>th</sup> November

9.30am – 4.30pm

Foundation House  
155 Foster St, Dandenong

**Please note:** The Dandenong training room is not wheelchair accessible. If you have physical access needs please consider our Brunswick training venue which is accessible. Alternatively, please contact us immediately and arrangements may be able to be made for the course to be held at a different venue in Dandenong.